

Personal Emergency Response

POWERED BY API GROUP

Enjoy the confidence

to remain independent in your own home or on the go



Pearl Neck Pendant

Pearl Advanced Pendant

There is nothing like your own home

VitalCALL is Australia's original provider of personal emergency response services that operates 24 hours a day, 7 days a week. We provide assistance to people who want to live a full, independent and active life, but require the assurance that if assistance is needed, it is only moments away.

In times of need, the VitalCALL VitalC team will provide the necessary assistance to help you regain your independence and freedom.

Pearl Wrist Pendant

VitalCALL GO Pendant

VitalCALL Base Unit

PEARL, GO and PEARL ADVANCED pendant shown. Images not to scale. Availability dependant on stock/region.

VitalCALL Personal Emergency Response

The help you need in 3 easy steps

VitalCALL is a personal emergency alarm. When the pendant is pressed or a fall is detected by the pendant*, a signal is sent to the base unit, which in turn calls our response centre. There is no need to pick up your phone - our response operators will speak to you through the base unit, assess your needs and send help if required. Even if the operator cannot hear you, VitalCALL will send help.

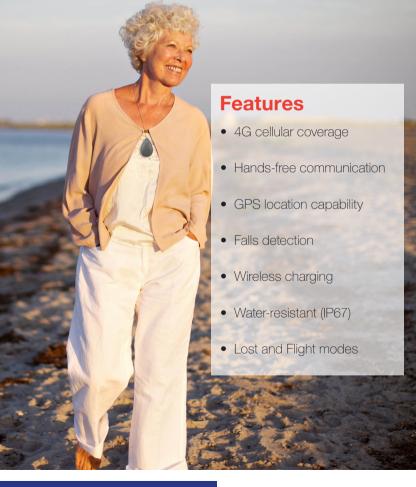
HOW *ital*call WORKS



VitalCALL GO[™] Confidence every step of the way

Whether you are heading to the shops, walking on the beach, or visiting friends, the VitalCALL GO[™] gives you peace of mind every step of the way.

The VitalCALL GO[™] pendant is a mobile personal emergency pendant with 4G cellular and GPS technology for summoning help any time, and from anywhere there is 4G cellular and GPS coverage.



24/7 Australian-based response centre



Two Australian-based VitalCALL response centres operate 24 hours a day, 365 days a year, in the event

of a fall, medical emergency or if you just need assistance, VitalCALL ensures you get the help you need no matter the time of day.





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Wear it in the **shower**

As many accidents happen around slippery surfaces, VitalCALL pendants are safe to wear in the shower or bath. They are also small and lightweight, meaning you can keep them tucked in under your clothing even when sleeping.





- 2. Works on the 4G mobile network, no fixed phone line or NBN connection required
- Australia's original personal emergency response system over 45 years of experience!
- All VitalCALL call costs included in a fixed monthly fee

5. Two Australian-based response centres

Reasons

VitalCAL

to get

Who uses VitalCALL?

People of all ages and circumstances use **VitalCALL** including:

- Seniors living independently in their own home
- Carers who need an additional helping hand
- People recently discharged from
 hospital or care
- Children with special needs
- Those requiring additional support at home due to medical treatment
- People suffering from a chronic conditions or at risk of fall
- People living with a disability

Did you know VitalCALL can also be used by those recovering from procedures such as hip and knee replacements?

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Funding for your VitalCALL

Home Care Packages

Have a Home Care Package? VitalCALL is a registered provider for personal emergency response systems and funding from your package may be eligable to cover all or some of the cost of your VitalCALL service.

Department of Veterans' Affairs (DVA) Funding

Did you know that the Department of Veterans' Affairs may fund VitalCALL to eligible Gold and White Card members? If you are an eligible veteran or family you may be able to access VitalCALL free of charge.

To find out more about DVA funding eligibility, please contact the Department of Veterans' Affairs on 133 254, or visit the DVA website www.dva.gov.au.

National Disability Insurance Scheme (NDIS)



VitalCALL is currently registered with the National Disability Insurance Scheme (NDIS), Our provider registration

Scheme (NDIS). Our provider registration number is 4050001004 and our products fall under Assistive Technology PERS Care & Safety funding.

NDIS is a national support program that provides targeted support and better coordination and access to services for people with disability.

To find out more about NDIS funding eligibility, please contact NDIS on 1800 800 110, or visit the NDIS website www.ndis.gov.au.

VitalCALL Personal Emergency Response

Peace of mind for family and friends

Do you worry about your loved ones living alone at home?

VitalCALL could be the simple solution to give you peace of mind knowing that assistance is just the press of a button away!



Promotional Code

Book an installation today!

Please visit our website for more details about our products and services.

1300 848 252

www.vitalcall.com.au sales@vitalcall.com.au



VitalCALL Personal Emergency Response

 Refer VitalCALL to a patient DVA Gold Card holder* YES NO 	
MY PATIENT DETAILS	Name
	Patient Family Daytime contact number (inc area code)
	Patient OFamily Email address
	Address
	Suburb
	State Postcode
	Patient Consent Given O Yes O No
REFERRER'S DETAILS	Referrer's name
	Organisation (if applicable)
	Department (if applicable)
	Email address
	Daytime contact number (inc. area code)
	Promotional Code (if applicable)
	Patients with a DVA gold card require a D9199 form to be completed by an OT, RN or Physio and sent to VitalCall

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Discover why **thousands** have benefited from **VitalCALL** for over 45 years!

Contact details

1300 848 252

www.vitalcall.com.au customer.service@vitalcall.com.au



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